



Critical Alarm™ WORK ORDER AND BAS ALARM INTEGRATION SYSTEM

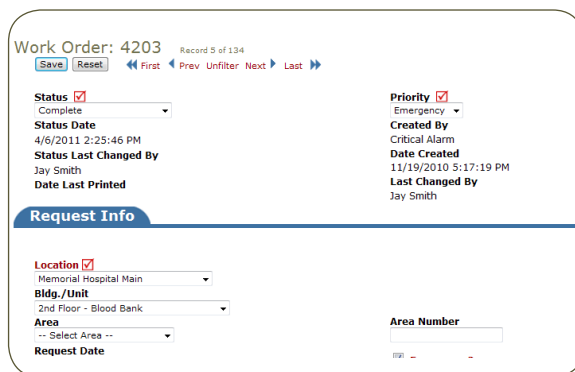
MaintenanceEdge is a real-time facility management suite including this critical alarm module. Critical Alarm is a work order and building automation system (BAS) alarm integration tool that provides a communication bridge and enables data exchange between BAS technology and FacilityDude's Work Order management system.

FEATURES

- Automatically directs critical alarm* messages from your BAS into your Work Order application
- Automatically generates and populates work orders for BAS critical alarms in Work Order
- Tracks and documents all critical alarms set up in the system
- Provides "intelligent filtering" to identify and reduce erroneous and nuisance alarms
- Verifies responses to alarm notifications
- Automatically escalates critical alarms not yet reviewed based on your preferences in MaintenanceDirect
- Supports any BAS with ability to communicate via email
- Does not require BAS standardization

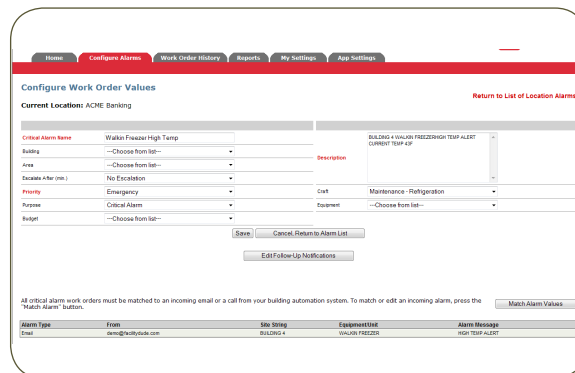
BENEFITS

- Reduces risk by enabling staff to respond to major issues first, before they become emergencies or potentially catastrophic events
- Prevents risk of critical failure – one instance prevented would pay for the software and then some!
- Assures that all BAS work performed is recorded and tracked in your work order system for improved accountability
- Extends the life cycle of any equipment you are monitoring with CA through your BAS, such as HVAC/mechanical, electrical (phase loss), freezers, coolers, etc.
- Improves accountability and reporting capabilities by tracking alarm history
- Improves customer service and increases comfort for building occupants
- Maximizes operational efficiency by automating the work order process for BAS critical alarms
- Streamlines BAS notification processes, saving time and money
- Improves customer service by enabling staff to respond to BAS problems and dispatch appropriate personnel in a timely manner
- Easy to learn – unlimited training and support
- Simple – no software and no hardware installation required
- Easy to use – only requires a web browser
- Innovative, on-demand technology – receive software updates instantly
- Affordable – low annual fee with no licensing limitations
- Reliable – maintained in a 24x7 secure data center, ensuring maximum system uptime



Critical Alarm List - Easily add, edit or modify your Critical Alarms.

* A critical alarm is a unique condition you define via your BAS for immediate response and repair (does not include general BAS alarms).



Critical Alarm Work Order - A work order will automatically be created in MaintenanceDirect as soon as the alarm notification is received by Critical Alarm Automation.





Critical Alarm™

1 Your Building Automation System

Use the capability of your BAS to send out alarm notifications as you define them to Critical Alarm, such as: Your freezer has dipped below the regulated temperature.

2 Critical Alarm Receives the BAS Notification

Once received, Critical Alarm evaluates the notification and determines the appropriate action to take. By applying the intelligence you used when configuring Critical Alarm, nuisance and erroneous notifications are a thing of the past.

3 Critical Alarm Creates the Maintenance Work Order

A work order is created in Work Order that will describe exactly what needs to be done in response to your critical alarm notification.

4 Web Access or Mobile Worker

Fast, efficient and professional, Critical Alarm links the knowledge of your technicians and BAS to your FacilityDude applications. Work Order Wireless provides access to your remote workers via mobile device (not required for Critical Alarm).



COST / BENEFIT ANALYSIS

- Cost avoidance potential – receiving critical alarm work orders enables staff to be dispatched quickly to address problems before they become emergencies or potentially catastrophic events
- Preserves capital budgets by extending BAS useful life and reducing maintenance costs
- Reduces risk and provides peace of mind
- Saves time and money through automatic generation of work orders for critical alarms
- Documents equipment alarm history to justify needed replacement of faulty equipment

REQUIREMENTS FOR USE

- Ability for BAS to communicate via email to Critical Alarm
- Client programming of BAS for critical alarm notifications
- FacilityDude's Work Order management system

Ask me for a live demo!



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