



Work Order Wireless™

WIRELESS WORK ORDER MANAGEMENT SYSTEM

MaintenanceEdge™ is a real-time facility management suite including this wireless work order module. Work Order Wireless™ is a mobile work order management tool that enables mobile maintenance and operations professionals to receive and complete work in the field via a mobile device.

FEATURES

- Allows mobile workers to receive work orders in the field via a wireless/mobile device
- Notifies mobile workers of work assignments via email or text message (for email equipped wireless/mobile devices)
- Allows mobile workers to create new work orders from a wireless/mobile device
- Enables mobile workers to search their work orders by location, craft/trade and work order number
- Allows mobile workers to sort their work orders by priority, location, age and work order number
- Enables mobile workers to view their work by status (e.g. completed, open) for the day or for all assigned work
- Enables mobile workers to record transactions for labor hours, purchases, and inventory issues for each work order
- Allows mobile workers to easily close out work by selecting the action taken from a predefined list, reducing data entry
- Enables mobile workers to search for equipment by item number/tag number and view related work orders and transactions
- Fully integrates with Work Order to manage the entire work order process, including work requests, routing, assignment and reporting



Mobile workers can easily receive, process and complete work via a wireless/mobile device.

BENEFITS

- Improves productivity – mobile workers can receive work anytime, anywhere via a wireless/mobile device, reducing “windshield time”
- Increases efficiency – reduces phone calls, data entry and paperwork
- Improves customer service – enables maintenance staff to respond more quickly to work requests
- Streamlines the workflow process, saving time and money
- Reduces administrative time as users can enter labor and materials transactions as they occur
- Easy to learn – unlimited training and support
- Simple – no software to install, maintain or upgrade
- Easy to use – manage work via a wireless/mobile device
- Affordable – low annual fee for wireless work order service with no licensing/user limitations
- Reliable – maintained in a 24x7 secure data center, ensuring maximum system uptime
- Backed by the industry’s only Legendary Service Program



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Ask me for a live demo!



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